Category of Personal Information	Sources of Personal Information	Business or Commercial Purpose(s) for Which Used	Third Parties Disclosed to, if Any
Identifiers: A real name, alias, postal address, unique personal identifier, online identifier, Internet Protocol address, email address, account name, social security number, driver's license number, passport number, or other similar identifiers.	Directly from you; from our appointed insurance producers/agents; sources from which you have explicitly authorized us to obtain information; directly and indirectly from activity on our websites; from third parties that interact with us in connection with the products and/or we provide; from government entities; from current or previous employers or benefits administrators.	To fulfill or meet the reason you provided the information; to provide you with information, products, or services that you request from us; to provide, support, and personalize our websites, products, and services; to create, maintain, customize, and secure your account with us; to process your requests, purchases, transactions, and payments, and to prevent transaction fraud; to provide you with support and to respond to your inquiries, including to investigate and address your concerns, and to monitor and improve our responses; to provide you with alerts or other notices via electronic mail and/or text messages concerning our products, services, events, or news that may be of interest to you; to help maintain the safety, security, and integrity of our website, products and services, databases and other technology assets and information systems, and business; for testing, research, analysis, and product development, including to develop and improve our website, products and services; to respond to law enforcement requests and as required by applicable law, court order, or local, state, or federal government regulations; as necessary or appropriate to protect the rights, property, or safety of us, our clients, or others; as described to you when collecting your personal information or as otherwise set forth in the CCPA; to verify your information is active and valid; for internal business purposes; to contact you with regard to your use of our products and services; to evaluate your eligibility or continued eligibility for employment or appointment with us.	Service providers that help us conduct our business; affiliates; insurance producers/agents; employers/benefits administrators and their service providers; reinsurers; insurance regulators and other government agencies or authorities; you or anyone to whom you authorized us to disclose such information.
Personal information categories listed in the California Customer Records statute (Cal. Civ. Code § 1798.80(e)): A name, signature, social security number, physical characteristics or description, address, telephone number, passport number, driver's	Directly from you; from our appointed insurance producers/agents; sources from which you have explicitly authorized us to	To fulfill or meet the reason you provided the information; to provide you with information, products, or services that you request from us; to provide, support, and personalize our websites, products, and services; to create, maintain, customize, and secure your account with us; to process your requests, purchases, transactions, and payments, and to prevent transaction fraud; to provide you with support and to respond to your inquiries,	Service providers that help us conduct our business; affiliates; insurance producers/agents; employers/benefits administrators and their

license or state identification card number, insurance policy number, education, employment, employment history, bank account number, credit card number, debit card number, or any other financial information, medical information, or health insurance information. Some personal information included in this category may overlap with other categories.	obtain information; from third parties that interact with us in connection with the products and/or we provide; from government entities; from current or previous employers or benefits administrators.	including to investigate and address your concerns, and to monitor and improve our responses; to provide you with alerts or other notices via electronic mail and/or text messages concerning our products, services, events, or news that may be of interest to you; to help maintain the safety, security, and integrity of our website, products and services, databases and other technology assets and information systems, and business; for testing, research, analysis, and product development, including to develop and improve our website, products and services; to respond to law enforcement requests and as required by applicable law, court order, or local, state, or federal government regulations; as necessary or appropriate to protect the rights, property, or safety of us, our clients, or others; as described to you when collecting your personal information is active and valid; for internal business purposes; to contact you with regard to your use of our products and services; to evaluate your eligibility or continued eligibility for employment or appointment with us.	service providers; reinsurers; insurance regulators and other government agencies or authorities; you or anyone to whom you authorized us to disclose such information.
<u>Characteristics of protected</u> <u>classifications under California or</u> <u>federal law</u> : Race, color, age (40 years and older), ancestry, national origin, citizenship, religion or creed, marital status, medical condition, physical or mental disability, sex (including gender, gender identity, gender expression, pregnancy or childbirth and related medical conditions), sexual orientation, veteran or military status, genetic information (including familial genetic information).	Directly from you; from our appointed insurance producers/agents; sources from which you have explicitly authorized us to obtain information; from third parties that interact with us in connection with the products and/or we provide; from government entities; from current or previous employers or	To fulfill or meet the reason you provided the information; to process your requests, purchases, transactions, and payments, and to prevent transaction fraud; for testing, research, analysis, and product development, including to develop and improve our website, products and services; to respond to law enforcement requests and as required by applicable law, court order, or local, state, or federal government regulations; as described to you when collecting your personal information or as otherwise set forth in the CCPA; for internal business purposes.	Service providers that help us conduct our business; affiliates; insurance producers/agents; employers/benefits administrators and their service providers; reinsurers; insurance regulators and other government agencies or authorities; you or anyone to whom you authorized us to disclose such information.

	benefits administrators.		
<u>Commercial information</u> : Records of personal property, products or services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies.	Directly from you; from our appointed insurance producers/agents; sources from which you have explicitly authorized us to obtain information; from third parties that interact with us in connection with the products and/or we provide; from government entities; from current or previous employers or benefits administrators.	To fulfill or meet the reason you provided the information; to process your requests, purchases, transactions, and payments, and to prevent transaction fraud; for testing, research, analysis, and product development, including to develop and improve our website, products and services; to respond to law enforcement requests and as required by applicable law, court order, or local, state, or federal government regulations; as described to you when collecting your personal information or as otherwise set forth in the CCPA; for internal business purposes.	Service providers that help us conduct our business; affiliates; insurance producers/agents; employers/benefits administrators and their service providers; reinsurers; insurance regulators and other government agencies or authorities; you or anyone to whom you authorized us to disclose such information.
<u>Sensory data</u> : Audio, electronic, visual, thermal, olfactory, or similar information.	Directly from you.	To provide you with support and to respond to your inquiries, including to investigate and address your concerns, and to monitor and improve our responses; to help maintain the safety, security, and integrity of our website, products and services, databases and other technology assets, and business; to respond to law enforcement requests and as required by applicable law, court order, or local, state, or federal government regulations.	Insurance regulators and other government agencies or authorities; you or anyone to whom you authorized us to disclose such information.
<u>Professional or employment-related</u> <u>information</u> : Current and/or past employment history including performance evaluations.	Directly from you; from our appointed insurance producers/agents; sources from which you have explicitly	To fulfill or meet the reason you provided the information; to respond to law enforcement requests and as required by applicable law, court order, or local, state, or federal government regulations; as described to you when collecting your personal information or as otherwise set forth in the CCPA; to evaluate your eligibility or continued eligibility for employment or appointment.	Service providers that help us conduct our business; affiliates; insurance regulators and other government agencies or authorities; you or anyone to whom

Effective 1/1/2023

authoriz	red us to	you authorized us to
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